Haymarket Media Group



haymarket brands



BrandRepublic

FourFourTwo

MediaWeek A

AUTOCAR

campaign

WHAT CAR?









WHAT HI*FI?





Cancer Therapy Advisor

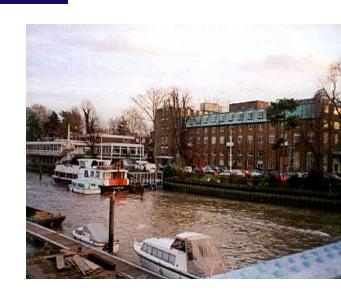




haymarket®

Group turnover: £200m

Employees: 1000 worldwide

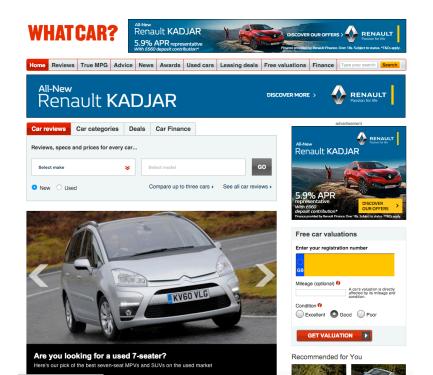


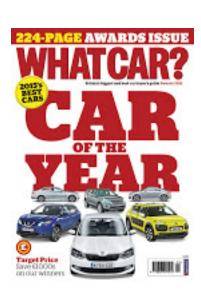
 Offices: London, New York, Hong Kong, Singapore, Mumbai, Braunschweig

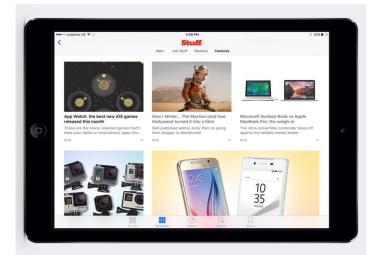
70 brands across the world

The biggest challenge

- 50-year history in magazines, but sales declining...
- Managing the transition to digital







Revenues







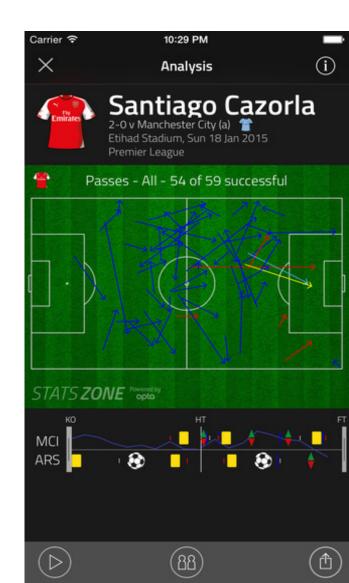






How we innovate

- Cross-platform development
- Data collection True MPG, medical, environment
- Online retail (What Hi-Fi?)
- User reviews (BazaarVoice)
- App Factory/Apple News (Autosport, FourFourTwo, Stuff)



Multiple platforms

- We have migrated our consumer websites to a single web platform (Drupal 7)
- All sites are now responsive so optimised for mobile = 28% of traffic
- App development is still a challenge – need to outsource (StatsZone)

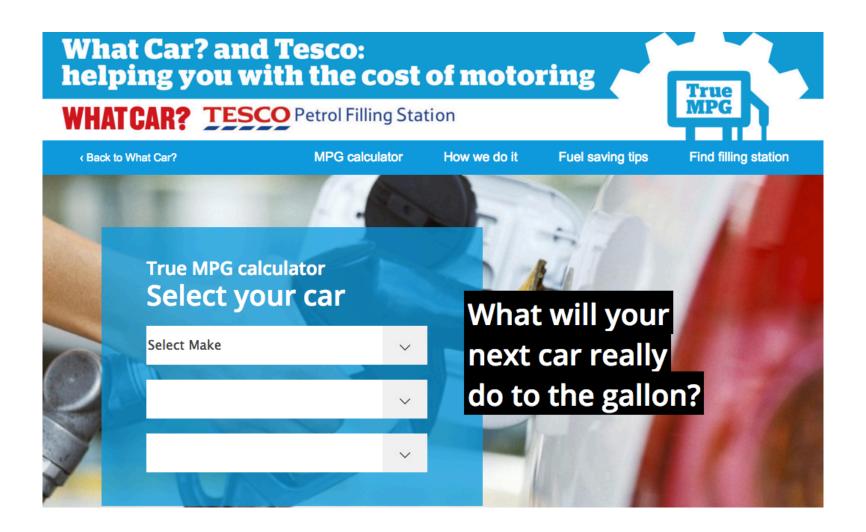




Data collection

- How can we use our data for wider purposes?
- Motoring True MPG, car buying habits, finance
- Consumer electronics feedback from retail solution/price comparison/user reviews (citizen journalism)
- Medical data we have comprehensive data on doctors in the UK through GP, healthcare and pharmaceutical data in USA
- Environment green energy (Wind Power Monthly)

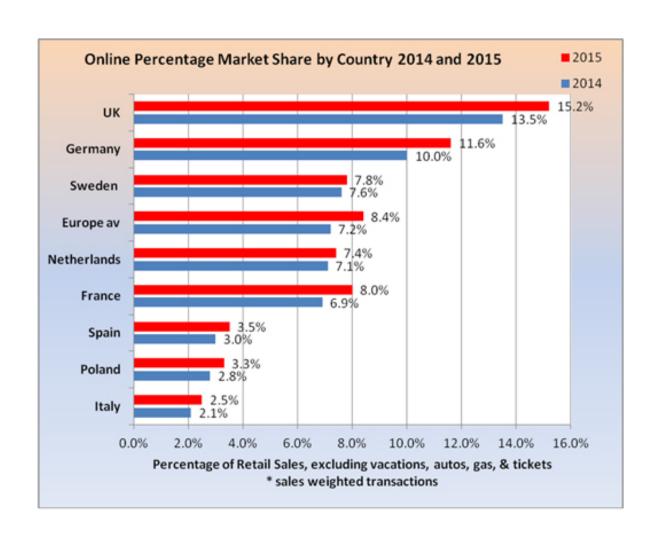
What Car? -True MPG



True emissions?



Online retail sales growth



Retail solution

How do we expand retail internationally?

VHAT HI*FI?	Reviews V New	s V Best Buys Awards Forums	More ✓	Search
Retailer	Product	Information	Price	
sevenoaks	samsung ue40ju7000	Free delivery from the UK's premium AV Retailer	£849	Go to retaile
amazon.co.uk	samsung ue40ju7000	New, used, refurbished and collectable products at great prices, safely and securely from third parties, at Amazon.co.uk.	£834.95	Go to retaile
Currys	samsung ue40ju7000	Reserve from our large range of great value products online & collect in store or shop online 24/7 at Currys, number 1 for electricals	£849	Go to retaile
John Lewis	samsung ue40ju7000	Free Delivery on orders over �50. 5 Year Guarantee on TVs and 2 Year Guarantee on Electricals. Free Next Day Click and Collect from John Lewis and selected Waitrose.	£849	Go to retaile
ebav*	samsung ue40ju7000		£984.57	Go to retaile

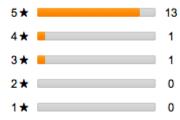
User reviews

Reviews

Write a review

Rating Snapshot

Select a row below to filter reviews.



Average Customer Ratings

Overall	****	4.8
Ease of Use		4.9
Performance		4.9

Most Helpful Favorable Review

adventuresinsound · a year ago



Epic sounding one-box wireless hi-fi

Most Helpful Critical Review





A little too much white noise

Mu-so blew me away in the demo room, it's distinctly clearer than anything else I've heard. It's dee... Show Full Review

28 of 29 people found this helpful

We we're hoping to use the Mu-So as a 2nd unit in the bedroom but I would often find myself having t... Show Full Review

12 of 15 people found this helpful

User reviews

- 5000 expert reviews on whathifi.com
- 1100 user reviews since July 2014, and growing
- Joined forces with BazaarVoice in the US to develop user review strategy
- Allows us to complement our own reviews
- Useful data from product owners



What's next?

 We are teaming up with a private healthcare company to look at ways of developing products and services to help patients and doctors better manage their health

(wearable tech)



Future ideas

- Develop a fee app/website to promote citizen journalism, handling copyright, integration with major news outlet APIs, payment etc
- Big data: huge potential in medical (but serious privacy issues) – health management, database of prescribed drugs
- International expansion of retail solution
- Future app development (online shopping)
- White-label user review solution